

EXHIBIT DOCENT (FT Seasonal)

About Hildene:

Located in southwestern Vermont, Hildene was the seasonal residence of Robert Lincoln and his wife Mary. Mr. Lincoln was the only child of President Abraham Lincoln and Mary Todd Lincoln to survive to adulthood. Between 1905 and the death of their granddaughter Mary Lincoln Beckwith in 1975, more Lincolns (three successive generations) lived at Hildene than at any other place in the world. In 1978, the non-profit Friends of Hildene purchased and preserved the estate which is open to the public year-round.

Hildene is among Vermont's top cultural heritage sites and tourist destinations. Our nonprofit attraction is comprised of a 1905 Georgian Revival home, formal and working gardens, restored Pullman railcar Sunbeam, agricultural operations, cheesemaking facility, twelve miles of trails, and year-round programming, all on 412 acres in beautiful Manchester, Vermont. Abraham Lincoln's values, shared through the estate his son Robert and subsequent generations maintained and cherished, are at the heart of our mission.

This year marks the 45th anniversary of the non-profit Friends of Hildene's purchase of the Lincoln family estate. Since September 18, 1978, Hildene has welcomed nearly a million people from all over the world who have come not only to enjoy its sheer beauty, but also to deepen their understanding of cultural heritage, environmental stewardship, and civic engagement. We are now embarking on the next great phase of our growth.

Learn more at: hildene.org.

Position Overview:

Reporting to the Manager of Guest Services and Retail Operations, this full-time position requires excellent communication and oratory skills, customer service experience and an interest in history. Daily responsibilities include guest engagement, exhibit interpretation, guided tours, and daily opening and closing procedures.

The successful candidate will be detail oriented, comfortable interacting with a diverse public of all ages, punctual, able to follow written and verbal instructions, and able to stand for long periods, have moderate memorization skills, a clean, neat, professional personal presentation (uniforms required), and put forth a positive and welcoming demeanor. Proven candidates will have the opportunity to be cross trained for multiple roles.

(Seasonal position. Full-time, hourly, 40 hours per week; weekends required)

Requirements & Responsibilities:

- Present scripted information to guests with clear and informative language
- Engage guests in a welcoming and open manner.
- Maintaining interpretive standards
- Providing support to other interpretive staff, and other duties as required. Experience in museums or historic sites preferred.



- Demonstrate a working understanding of the property and its history.
- Oversee guest interactions and direct them using positive strategies.
- Respect and enforce protocols for guest safety, historic artifacts, and the estate at large.
- Public facing role requires a calm, steady demeanor, and the ability to treat all guests with respect, dignity, and kindness without regard to race, gender/sex, ability, religion, or country of origin.

Qualifications:

Education: High school diploma or GED equivalent required; college degree highly desirable

Experience: Experience with museums, non-profits, or specialty retail preferred

Duration: Seasonal position, July 1 – October 31, 2023

Schedule: Thursday – Monday (weekends required)

Compensation: \$14/hr.

Additional Information:

Background check required of applicants 18 years of age or older.

TO APPLY:

Please email a letter of interest and resume to Catherine Dirix, Manager, Guest Services and Retail Operations, via Indeed.com

Hildene, The Lincoln Family Home is an Equal Opportunity Employer and welcomes candidates for employment who will contribute to our diversity.

